

Anniversary 2020

Dear Customers,

Every year since 2012 we celebrate the opening of Mother Nature's and give back to the community. This year it is difficult. Covid19 doesn't allow an anniversary sale like in prior years – we can't operate 900 customers a day safely. We really want to give back to this wonderful community. To do so safely some adjustments are indicated:

1. **We increase the Discount this year from 15% to 20%** for all products.

- ✓ This Discount is applied to the regular price – no other discounts are applicable.
- ✓ You can do your anniversary shopping all the week from

1st of September to the 7th of September.

Just tell the Cashier: "Anniversary purchase" **at the beginning of check out.**

- ✓ Please do this only **once** in this week. We can't control this - **we trust your honesty.**
- ✓ On Wednesday 2nd from 8 a.m. to 9 a.m. and Thursday 3rd from 8 p.m. to 9 p.m. we offer **shopping by appointment**. The number is limited to 20 per hour.
- ✓ Customers at risk may send us an e-mail (info@mothernaturesbc.ca) – or provide their e-mail address at the check-out – and we provide an entrance code and a shopping time.

2. **No anniversary shopping in the rush hours** from 4 p.m. to 6.30 p.m. each day (time at the till).

3. Services:

- ✓ We delivered for customers at risk. You are welcome for an anniversary shopping – we deliver.
- ✓ If your anniversary shopping is above \$150 we offer delivery in James Bay or Fairfield. If you wish so, please help us and bring a tag with your address.
- ✓ We will serve bulk food all the week to meet your expectations

From our experience we think these actions ensure a safe shopping. If something goes wrong we will react and we will communicate on the website and in Store.

We feel this is what we can do to say thank you for your loyalty. If you have questions or special needs please tell us.

Mother Nature's Market and Deli